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DOOR TO DOOR SALES

The Delaware Home Solicitations Sales Act was enacted to protect consumers from high-pressure doorto-door sales tactics, ambiguous or misleading contracts, and poor quality merchandise. All sales, leases or rentals of consumer goods or services with a purchase price of \$25 or more are governed by this law.

Door-to-door salespersons must give buyers a completed receipt or copy of a contract when it is signed. The contract or receipt must be in the same language as that principally used in the oral sales presentation. The contract or receipt must show the date of the transaction and contain the name and address of the seller. The contract or receipt must also inform the buyer of the right to cancel the sale or transaction any time prior to midnight on the third business day after the date of the transaction. The seller must inform the buyer at the time the buyer signs the contract or purchases the goods or services that the buyer has the right to cancel.

The seller must provide the buyer with a completed form in duplicate captioned A Notice of Cancellation@ that the buyer can return if the buyer wants to cancel the transaction within the three day period. The seller must complete both copies of the Notice of Cancellation by entering the name of the seller, the address of the seller=s place of business, the date of the transaction and the date, not earlier than the third business day following the date of the transaction, by which the buyer may give the Notice of Cancellation. The contract or receipt may not contain a waiver of the right to cancel.

Once a buyer has given valid Notice of Cancellation, the seller has 10 business days to refund all payments made under the contract of sale.

THE CONSUMER PROTECTION UNIT

The Attorney General's Consumer Protection Unit helps consumers resolve problems with businesses. To get information, discuss problems or make a complaint, call our toll-free number from anywhere in Delaware - 800-220-5424. Consumers in New Castle County can also reach us at 577-8600. Helpful consumer information and our complaint form are on-line at www.state.de.us/attgen

